

Progress Update on Recommendations

Panel Recommendations	Progress Update Blue – Panel response Black – PCC response	Committee Assessment of Progress
<p>Community Safety Partnerships</p> <ol style="list-style-type: none"> 1. That an Annual Meeting be held looking at Community Safety Partnerships where Panel Members would feed back on their own local areas to ensure that the Community Safety Partnership priorities are understood and help to shape the future Police and Crime Plan and to identify any questions which need to be raised with the PCC. 2. That an update be given on the review of the Community Safety Fund at the September Panel meeting. 3. That any work carried out in the Thames Valley relating to scrutiny of crime and disorder be fed through in the general issues report. 	<p>Meeting held before Panel refresh or before the Annual Report meeting</p> <p>On the agenda under ‘Topical Issues’</p> <p>Scrutiny officer to include in topical issues report</p>	
<p>Domestic Violence</p> <ol style="list-style-type: none"> 1. That the PCC ensures that there is a consistent approach to tackling domestic violence across the Thames Valley:- <ul style="list-style-type: none"> • Consider further integrated and wider partnership working – there are discussions planned with Oxford and PCCs office. It is important to maximise the benefits of closer working across the Thames Valley and to consider proposals regarding setting up a meeting of commissioners and follow-up meeting with providers. This should help to ensure that services the PCC commissions support and 	<ul style="list-style-type: none"> • Integrated and wider partnership working within the domestic abuse landscape is a high priority for the PCC and, as such, is very well supported. The OPCC meets regularly with providers of domestic abuse services across the Thames Valley. Recently, one of my Policy Development Officers, Wendy Walker (the OPCC designated lead person for domestic abuse), met with the CEOs from all commissioned service providers to engage, listen to their views and 	

<p>enhance but do not duplicate with existing provision.</p> <ul style="list-style-type: none"> • To help spread good practice across the Thames 	<p>understand their services. Furthermore, Wendy is meeting with all non-commissioned service providers to help understand the support available for victims of domestic abuse.</p> <ul style="list-style-type: none"> • The OPCC arranged a meeting with all commissioners of domestic abuse services across Thames Valley. The objective is to enable a clearer more joined up commissioning models for all. This meeting was very well attended with representatives from across the Thames Valley. By bringing all commissioners together, the benefits of peer support, sharing ideas and information to improve the access to support services for victims was recognised. Also, best practice has been shared which has led to a better understanding and, ultimately, better outcomes for victims. Going forward, the group plans to wider the membership to include health and care and housing commissioners. • Currently, there is duplication (and gaps) with the service provision for victims. To ensure that my office is not duplicating existing provision for domestic abuse victims, the OPCC commissioned a needs assessment that was received in April 2015. The needs assessment highlighted a lack of support for victims with very complex needs in Thames Valley. There has been little research regarding how best to support these very 'complex victims' that are often described as suffering from the 'toxic trio' – domestic abuse, substance misuse and mental health. As such, the PCC has commissioned three, county based, complex needs pilots to understand how best to support these very complex victims. The aim is to stabilise victims and enable them to access refuge. The three pilots are looking at the issues from three very different approaches. The pilots are well established and evaluation is soon to take place which will inform our future commissioning of complex needs services. 	
	<ul style="list-style-type: none"> • The Force holds a Thames Valley Domestic Abuse Strategy Meeting 	

Valley on successful local initiatives (the HMIC report states that the Force would benefit from a system to share local initiatives to other areas of the Force)

- As perpetrator work is notoriously difficult to evidence effectiveness of and value for money, to consider whether there should be a Thames Valley Perpetrator Programme Co-ordinator who would be able to co-ordinate and promote all the programmes and have responsibility for ensuring and monitoring good practice. The benefits of this of this approach would be to have a larger dataset which could help with evidencing effectiveness.

to discuss issues and also to share best practice. This is a quarterly meeting and the membership includes the police, support providers, CPS, Probation, Witness Service and the OPCC – all those agencies that are involved in the victims' journey "from call to Court". At the next meeting, there will be a Domestic Homicide Review (DHR) pre-meeting set up by the OPCC with partners to look at a thematic review of all DHR's across Thames Valley, following which recommendations of good practice that have been established and achieved will be shared. Furthermore, a Domestic Abuse Scrutiny Panel meets quarterly, to discuss a topic case and look at best practice and also to share any learning. This membership of this group also includes victims as independent members.

- The domestic abuse commissioned needs assessment highlighted that domestic abuse is a complex safeguarding issue and all multi-agency professionals have a role to play in keeping victims, their children and other affected people safe. The interdependencies between identified issues suggested that the end-to-end process for supporting victims - from "call to Court" and beyond – involving all agencies would benefit from review, to ensure commissioning and processes join up and meet operational gaps whilst avoiding duplication. The report noted that the opportunity for Thames Valley-wide initiatives, if chosen carefully, could have significant impact by complementing, or improving existing services. Consequently, the OPCC has a dedicated member of staff (Wendy Walker) looking at the domestic abuse process from 'call to Court'. This is a dedicated role looking at the victims' pathway, police and criminal justice pathways and making recommendations accordingly. The intention is that this will be an 18 month project to cover all areas. Following this review, should there be any evidence to demonstrate that a Thames Valley Perpetrator Programme Co-ordinator would be beneficial, the PCC will be informed.

<ul style="list-style-type: none"> • Consideration of one or two targets across the TVP for key areas of work, eg use of IDVA or to support benchmarking <p>2. As the PCC has recently taken over chairmanship of the Local Criminal Justice Board that he will be able to monitor and influence the following:-</p> <ul style="list-style-type: none"> • Promoting strong enforcement measures and ensuring use of DVPNs/DVPOs and enhanced evidence gathering to support cases where the victim is not able to support the court process. <ul style="list-style-type: none"> • Improved victim and witness journey through the court system. 	<ul style="list-style-type: none"> • Part of the review of the domestic abuse process from call to Court has already highlighted the need for a sufficient Thames Valley wide IDVA service. This is something that is currently being discussed with partners. <ul style="list-style-type: none"> • The OPCC is very much aware of Force's use of DVPNs/DVPOs. Monitoring the numbers of DVPNs and DVPOs has been added to the PCC's Strategic Delivery Plan and the OPCC are working with the Force to ensure that officers are trained to effectively consider these orders. Recent scenario training with officers on coercive control gave rise to an opportunity for the officer to consider the use of a DVPN/DVPO. This training is being received by all TVP patrol officers. <ul style="list-style-type: none"> • In September, the CPS released their annual 'Violence Against Women & Girls' (VAW&G) strategy showing a 10% rise in the number of prosecutions for rape, domestic abuse, sexual offences and child abuse cases. Although there has been a signification rise in the number of reports of domestic abuse, this demonstrates the growing responsiveness and effectiveness of the police and courts in prosecuting, and convicting, more defendants than ever before. <ul style="list-style-type: none"> • Currently, the OPCC/TVP Internal Audit Service is working with the Force to conduct an audit of the victims' journey through TVP's processes and the wider Court process. 	
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<p>3. That the PCC give further consideration on how to influence or provide stable long term funding for domestic violence to help the provision of services and to give further consideration to the closure of refuges and accommodation for people with complex needs.</p> <p>4. Future monitoring of areas for improvement from the HMIC report:-</p> <ul style="list-style-type: none"> • Inconsistency in compliance with the Victim's Code <p>• Frontline officers responding to domestic abuse</p>	<ul style="list-style-type: none"> • The OPCC is currently looking at all the services that are provided for victims of domestic abuse and giving consideration as to how best victims can access services. At this time, the OPCC is not aware that any refuges within Thames Valley are facing closure. Through the complex needs service provided by the OPCC, a considerable number of victims who previously would have been turned away from refuge accommodation are now safe. In the first quarter alone, there were 29 clients from Bucks, 59 from Berks and 39 from Oxfordshire, who were supported under the complex needs service. Previously, these victims would have been turned away due to their complex needs. • The Victims Code underpins everything that the OPCC does. A consistent approach to contract management is always taken. The OPCC will soon be launching a new 'victims website' that will contain information and guidance about all the current OPCC victims' services as well as information on all criminality that affects communities. Victims will be able to use this platform to self-refer to the OPCC's commissioned services. The website will also include links to other victims' services in the Thames Valley that are not commissioned by the OPCC. • From a policing perspective, we are also looking into providing officers with a victims' toolkit. This will be an 'app'-based platform that will encourage officers to think of victims first. At this time, it is still under development. However, when functional, the objective is to allow officers the opportunity to refer victims to support agencies, should they consent, via the app. This will be a consistent and direct approach, available every time an officer is in contact with a victim. 	
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<p>need to focus more on listening rather than paperwork</p> <ul style="list-style-type: none"> • Comparatively low use of Domestic Violence Prevention Notices • Improving the police response to Honour Based Abuse and Forced Marriage (See page 83 of the PCC Policy Performance and Planning agenda on 6 April for the Thames Valley Police response to the HMIC report) 	<ul style="list-style-type: none"> • New technology available to police officers will reduce paperwork and therefore free up officers' time. However, research suggests that when attending domestic incidents, officers are very keen to listen to victims and do not tend to be overly focussed on paperwork. The Force has a policy that every domestic incident has an urgent or immediate response. Any paperwork is done 'slow-time'. • Monitoring the numbers of DVPNs and DVPOs has been added to the PCC's Strategic Delivery Plan and the OPCC are working with the Force to ensure that officers are trained to effectively consider these orders. Recent scenario training with officers on coercive control gave rise to an opportunity for the officer to consider the use of a DVPN/DVPO. This training is being received by all TVP patrol officers. • The Force has set up a specific HBA and FM strategy to improve its response to these offences. A group meets regularly to look at each case and understand the details. As part of this group, officers have received specialised training from Karma Nirvana in how to recognise, attend and support victims of HBA and FM. Further to this, specific measures have been put in place to ensure that these incidents are investigated appropriately. There are huge improvements in this area. 	
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Taxi Licensing

1. That the PCC/Chief Constable be asked to consider looking at Council funding / part-funding a dedicated Police Taxi Licensing Officer specifically to ensure prompt information sharing about incidents, drivers, arrests, charges, convictions – so that Police Licensing becomes the central point for information sharing.

- The TVP Licensing Team Manager has made arrangements for his team members to take responsibility and to act as local 'Single Points of Contact' (SPOCs) and engage with their local authorities in the management of taxi licensing. This would seem the right place for this service to be delivered as taxi licensing and public house licensing are often delivered by the same team within the Local Authorities. This will work effectively with the problem solving teams and provides a synergy to the broader approach in managing the night time economy.
- TVP licensing officers will liaise with their local authority counterparts and identify any local issues in relation to taxi licensing. These issues can then be signposted to the appropriate local neighbourhood teams or problem solving teams for a collaborative approach to be developed.
- Chief Supt Andy Boyd also discussed this issue with Roads Policing who also liaise extensively with Local authorities and assist in a number of taxi licensing operations across the Force. He will ensure they continue to be engaged and supporting the local authorities.
- Chief Supt Andy Boyd has tasked the TVP Licensing Team Manager to liaise with the Oxford Local Authority Licensing Manager and develop an overview of taxi licensing which will be communicated to Neighbourhood Teams and placed on the intranet.
- The TVP/Hants Joint Information Management Unit has also considered the issues of disclosure and believe the issue lies with Officers being unaware of the need for disclosure and, therefore, not seeking it. This is something the Force can pick up and address with internal communication and information placed on the TVP intranet. The Joint Information Management Unit could see no benefit from any additional funding.

<p>2. a) That the PCC be asked to discuss the possibility of having a national information sharing protocol with the Home Secretary and that in the meantime local Councils harmonise their policies as far as possible.</p> <p>b) That consideration be given to having a regional database (possibly held by the Police Licensing Officer) to show drivers who had been refused licences.</p> <p>3. That the PCC be also asked to discuss the possibility with the Home Secretary to consider setting national standards for drivers, vehicle operators, a national standard of vetting, and nationally set fees and charges – these would reduce concerns re: public safety, and remove the inclination for people and vehicles to seek a licence outside of the area within which they predominantly work.</p> <p>4. That the PCC be asked to raise the issue at the next Local Criminal Justice Board regarding licensing appeals to gain an understanding of why licences were given back to drivers after they had been refused by their Local Authority.</p>	<ul style="list-style-type: none"> • The PCC is in the process of arranging a meeting with the Policing and Fire Minister at which he will raise this matter (time permitting) • See response to (1) above Some Councils in Bucks are exploring the use of the following software and if this is implemented Thames Valley wide could be a valuable tool. It would be helpful if one Council could take the lead in managing this project. http://www.empowering-communities.org/software/e-cins/ • The PCC is in the process of arranging a meeting with the Policing and Fire Minister at which he will raise this matter (time permitting) • The PCC will discuss this matter with the LCJB Programme Manager 	
<p>Cyber Crime</p> <p>1. Panel Members to use their influence to ensure that preventing cyber crime is highlighted at local public meetings, with parents and with local partners, including the get safe online and cyber street wise websites</p> <p>2. PCC to continue to influence the Government on prioritising cyber crime and ensuring that adequate</p>	<ul style="list-style-type: none"> • This matter can be addressed as part of the PCP Plan Task and Finish Group work 	

<p>5. For the Panel to scrutinise whether there was a co-ordinated response in relation to licensing in the Thames Valley and the transportation of children.</p> <p>6. For the Panel to ask their relevant Cabinet Member (County and Unitaries) that through their commissioning process that all sexual health providers are asked to facilitate the sharing of information on repeat referrals within a confidential environment for high risk children.</p> <p>1. That a letter be written to the Chairman of the Berkshire Leaders to clarify the level of engagement from Slough Borough Council and to be provided with an update on the actions they were taking in preventing CSE to understand whether any further support was required from partners.</p> <p>2. That whilst there was recognition that there was no one effective model for MASH that a mechanism should be set up to share good practice and data sets on a pan Thames Valley wide basis at regular intervals. This could be undertaken by the Operational Groups.</p> <p>3. That partner agencies work together to develop a safeguarding logo which can be easily recognised and ensure that their websites have information to safeguarding on their front page with quick links to help sites.</p>	<p>In part covered by Taxi Licensing item in January</p> <ul style="list-style-type: none"> • PCC to consider current arrangements and options, as necessary and appropriate <p>MASH site visit arranged for Member of Slough Borough Council and Slough MASH now operational.</p> <ul style="list-style-type: none"> • CSE Sub Committee on 2 November to look at best mechanism to share good practice. 	
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